

ANNEXURE 7 - SAMPLE PLAN INFRASTRUCTURE & PROCESS OBSERVATIONS

Observation Description	Monthly Observations									
	ORTIA	CTIA	KSIA	UTN	KIM	BFN	ELS	PLZ	GRJ	
ACSA Terminal Infrastructure Observations	2	2	2	N/A	N/A	N/A	N/A	N/A	N/A	
ACSA Landside-Parking Observations	2	2	2	N/A	N/A	N/A	N/A	N/A	N/A	
ACSA Landside - Roadside Observations	2	2	2	N/A	N/A	N/A	N/A	N/A	N/A	
ACSA Cargo Common Use Infrastructure Observations	1	1	1	N/A	N/A	N/A	N/A	N/A	N/A	
Airfield Observations (Ground Handling) International Arrivals	1 per stakeholder	1 per stakeholder	1 per stakeholder	N/A	N/A	N/A	N/A	N/A	N/A	
Airfield Observations (Ground Handling) International Departures	1 per stakeholder	1 per stakeholder	1 per stakeholder	N/A	N/A	N/A	N/A	N/A	N/A	
Airfield Observations (Ground Handling) Domestic Arrivals	1 per stakeholder	1 per stakeholder	1 per stakeholder	N/A	N/A	N/A	N/A	N/A	N/A	
Airfield Observations (Ground Handling) Domestic Departures	1 per stakeholder	1 per stakeholder	1 per stakeholder	N/A	N/A	N/A	N/A	N/A	N/A	
Business Accounts - Retails	1 per shop	1 per shop	1 per shop	1 per shop	1 per shop	1 per shop	1 per shop	1 per shop	1 per shop	
Business Accounts - Food and Beverage	1 per shop	1 per shop	1 per shop	1 per shop	1 per shop	1 per shop	1 per shop	1 per shop	1 per shop	
Business Accounts - Banks	1 per stakeholder	1 per stakeholder	1 per stakeholder	N/A	N/A	N/A	N/A	N/A	N/A	
Ground Transportation	1 per stakeholder	1 per stakeholder	1 per stakeholder	N/A	N/A	N/A	N/A	N/A	N/A	
Airline Arrival Observations	1 per stakeholder	1 per stakeholder	1 per stakeholder	N/A	N/A	N/A	N/A	N/A	N/A	
Airline Arrival Observations	1 per stakeholder	1 per stakeholder	1 per stakeholder	N/A	N/A	N/A	N/A	N/A	N/A	

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Observation Description	Quarterly Observations						
	UTN	KIM	BFN	ELS	PLZ	GRJ	
ACSA Terminal Infrastructure Observations	2	2	2	2	2	2	
ACSA Landside-Parking Observations	2	2	2	2	2	2	
ACSA Landside - Roadside Observations	2	2	2	2	2	2	
ACSA Cargo Common Use Infrastructure Observations	1	N/A	N/A	N/A	1	1	
Airfield Observations (Ground Handling) International Arrivals	N/A	N/A	N/A	N/A	N/A	N/A	
Airfield Observations (Ground Handling) International Departures	N/A	N/A	N/A	N/A	N/A	N/A	
Airfield Observations (Ground Handling) Domestic Arrivals	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	
Airfield Observations (Ground Handling) Domestic Departures	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	
Ground Transportation	2 per shop	2 per shop	2 per shop	2 per shop	2 per shop	2 per shop	
Airline Arrival Observations	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	
Airline Arrival Observations	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	1 per stakeholder	