

ANNEXURE 19 – EVALUATION CRITERIA

EVALUATION CRITERIA	Max	Min
Company Experience in Market Research	25	15
<p>The bidder needs to describe their experience and provide evidence in the form of traceable references.</p> <ul style="list-style-type: none"> • If the Bidders' has more than three (3) years' experience in. [25]. • If the Bidders' has more three (3) years' experience in. [15]. • If the Bidders has less than three (3) years' experience in. [0] 		
Resource Experience & Qualifications	25	15
Experience in meeting ACSA's requirements		
<p>Minimum Key Resources Required:</p> <ol style="list-style-type: none"> 1. 3 Managers (with an NQF Level 7 Qualification and 5 years' work experience. 2. 6 Fieldworkers/Supervisors (with a n NQF Level 6 qualification and 12 months' work experience) 3. 45 Fieldworkers (with an NQF Level 4 qualification, a pass in English as a subject and 6 months' work experience) <p>Bidders must Complete the schedule in Annexure 20 and must a copy of qualification of all key resources.</p> <ul style="list-style-type: none"> • If the bidder exceeds the minimum required resources with qualifications and prescribe experience. [25] • If the bidder has all the minimum required resources with qualifications and experience. [15] • The bidders does not meet criteria 1, 2 and 3. [0] 		

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EVALUATION CRITERIA	Max	Min
Research Methodology	30	25
<p>The bidder needs to describe and demonstrate through traceable references that a sound and proven statistical method are used to measure processes. The methodology includes:</p> <ol style="list-style-type: none"> 1. Monitor queue waiting time, 2. Monitor processing times, and 3. Methodology is automated. <ul style="list-style-type: none"> • The Bidders meets all 3 criteria in their methodology. [30]. • The Bidders meets criteria number 1 and 2 in their methodology. [25]. • The Bidders does not meet criteria 1, 2 and 3. [0] 		
Reporting	20	15
<p>Minimum Key Resource/s Requirement:</p> <ul style="list-style-type: none"> • An Information Systems qualification, • A minimum of three (3) years' work experience in structured query language (SQL), and • A minimum of two (2) years' work experience in in front-end reporting <ul style="list-style-type: none"> • The Bidders exceeds the minimum requirements. [20]. • The Bidders meets the minimum requirements. [15]. • The Bidders does not meet criteria 1, 2 and 3. [0] 		
Total	100	70