

Annexure C

Evaluation Criteria for

The Supply, Installation, Commissioning, Maintenance and Support of Display Technologies at Airports Company South Africa (ACSA)

1. Evaluation Criteria

1.1. Mandatory Requirements

1.2. Functional/Technical Requirements

This phase is to ensure that only competent bidders are selected without compromising the competitive process yet ensuring that ACSA are presented with bids that meet the minimum requirements while reducing business risk. It is a hurdle phase and those suppliers that do not meet the minimum requirements per criteria or total minimum will not be considered for the final phase.

Installation and Maintenance of New Equipment

Description	Minimum Score	Maximum Score
<p>Supply and Installation Experience</p> <p>Bidder must have minimum of 5 years' experience in supply and installation of Display technologies (i.e. TV and Display screen/LED).</p> <ul style="list-style-type: none"> • Bidder with 10 years or more experience. Supported by more than 1 verifiable client reference letters. [25] • Bidder with 5 - 9 years' experience. Supported by 1 verifiable client reference letter. [15] • Bidder with less than 5 years' experience and no verifiable reference letter. [0] 	15	25



<p>Support and Maintenance Experience</p> <p>Bidder must have minimum of 5 years' experience in support and maintenance of Display technologies (i.e. TV and Display screen/LED) at different sites/locations.</p> <ul style="list-style-type: none"> • Bidder with 10 years or more experience. Supported by more than 2 verifiable client reference letters. Minimum of 10 or more sites. [25] • Bidder with 5 - 9 years' experience. Supported by 2 verifiable client reference letters. Minimum of 5 – 9 sites. [15] • Bidder with less than 5 years' experience and no verifiable reference letter. [0] 	15	25
<p>Resource Experience - Technician</p> <p>The onsite resources for ORTIA, CTIA and KSIA should meet the following criteria.</p> <p>Technician - Minimum of 3 years' experience in installing, supporting and maintaining of the equipment that form part of the scope of work.</p> <ul style="list-style-type: none"> • Supported by more than 2 verifiable client reference letters. (25) • Supported by 2 verifiable client reference letters. (15) • Less than 2 or No verifiable client reference letter. (0) 	15	25
<p>Resource Experience – Senior Technician</p> <p>The onsite resources for ORTIA, CTIA and KSIA should meet the following criteria.</p> <p>Senior Technician - Minimum of 5 years' experience in installing, supporting and maintaining of the equipment that form part of the scope of work</p> <ul style="list-style-type: none"> • Supported by more than 2 verifiable client reference letters. (25) • Supported by 2 verifiable client reference letters. (15) • Less than 2 or No verifiable client reference letter. (0) 	15	25

TOTAL	60	100

Only Bidders that meet the minimum threshold of 60 will be invited for the Functional/Technical Testing stage

1.3. Functional/Technical Testing

- 1.3.1 ACSA is going out on tender for display technologies. The purpose of the tender is to select a suitable service provider to provide the following services;
- 1.3.2 Supply new display technologies that meet ACSA technical specifications. No brand name is specified, bidders are given an opportunity to propose their own brands.
- 1.3.3 The tender is evaluated using the evaluation criterion that is in the tender document as well as the technical evaluation described in this document.
- 1.3.4 Please note that the evaluation below will determine whether the proposed device will be suitable for use within ACSA. If the device does not pass the mandatory test below, the tenderer's bid will not move on to the next stage of the bidding process.
- 1.3.5 The following activities will be performed on each screen. The testing is done to ensure that the proposed screens will work in the ACSA environment without any customization and complex configurations (simplicity). **The activities highlighted in red are mandatory and not negotiable.** The bidder will supply ACSA with one of each of their proposed devices
- 1.3.6 All items in RED must be achieved to proceed to the next stage of evaluation.**



AIRPORTS COMPANY
SOUTH AFRICA

Brand & Model	Loading Operation System (Windows Enterprise 64bit)	ACSA FIDS Client software installation and operation test	Internal PC removable with display still mounted	Display PC network bootable	Bracket type, flush wall, ceiling and floor mounting	Display screen PC drivers loaded successfully if applicable.	For LED's, Correctly scaling the required input from ACSA pc to display FIDS pages full screen.	Two-week operational test without failures.
Brand X	pass	pass	pass	fail	pass	pass	pass	

Only the bidders that pass the Functional/Technical Testing will be evaluated further under Pricing and BBEE stage

After testing the screens for two weeks and evaluation on Price and BBEE, it will be decided which display technologies will be used at ACSA. A request for approval will then be sent to IT Architecture Council to approve the screen as a standard. Reliability testing cannot be performed, but all screens will come with a 3-year warranty as stipulated in the specification.