

MEDIA RELEASE

Cape Town International Airport scoops Best Airport in Africa at the Skytrax Awards Ceremony in Amsterdam!

Cape Town 14 March 2017, Airports Company South Africa, Cape Town International Airport is proud to announce that it won the Skytrax Award for Best Airport in Africa, at a ceremony held in Amsterdam. Congratulations to our sister airports that were also awarded as follows: In 2nd place King Shaka International, in 3rd place O.R. Tambo International, East London Airport 6th and Port Elizabeth Airport in 10th place.

The World Airport Awards are a global benchmark of airport excellence, and widely known as the Passengers Choice Awards. The 2017 Awards are based on 13.82 million airport survey questionnaires that were completed by 105 different nationalities of air travellers during the survey period. The survey operated from July 2016 to February 2017, covering 550 airports worldwide and evaluating traveller experiences across different airport service and product key performance indicators according to Skytrax.

“We are delighted with this achievement. Winning this award year on year is no small feat. The survey evaluates various processes such as check-in, shopping, immigration and so forth. Together with the airport community we constantly strive to ensure a positive airport experience. This is a significant achievement and it is indicative of all the hard work that goes into ensuring that Cape Town International Airport remains on top with the best in the world“, says Deidre Davids Senior Manager, Corporate Affairs Airports Company South Africa: Cape Town International Airport.

The airport is growing significantly with it reaching the 10 Million mark in 2016. With this influx comes the responsibility of ensuring that the airport meets the standard to accommodate airport users. “Winning the Best Airport in Africa award is all the more gratifying given how much our airport has grown. We are well aware that we need to keep on improving. Thank you Cape Town for your feedback and ongoing support.”, adds Davids.

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Additional note

The top 10 airports for the Best Airport in Africa for 2017:

- 1. Cape Town**
- 2. Durban King Shaka**
- 3. Johannesburg**
4. Mauritius
5. Marrakech
- 6. East London**
7. Addis Ababa
8. Cairo
9. Seychelles
- 10. Port Elizabeth**

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