

## **MEDIA RELEASE**

**KEMPTON PARK, 10 January 2019** – O.R. Tambo International Airport is aware of a video that has been posted on social media showing a baggage handler mishandling passenger luggage. We have engaged the ground handler’s company, BidAir Services regarding its employee’s behaviour. BidAir Services has identified the employee who has been suspended with immediate effect, while the company initiates disciplinary action.

There are many professional employees who work for various companies in the airport ecosystem. It’s therefore disconcerting when an employee falls short of the standards of the service level agreement that we have with companies performing licensed activities within the airport.

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