



27 June 2025

**Request for Bids for the Provision of Cleaning & Hygiene Services for a Period not exceeding 36 Months at Airports Company South Africa – King Shaka International Airport, Bid Reference number is KSIA7845/2025/RFP**

Please receive answers to the recent questions.

Thanks

Question		Answer
26	How many entrance mats should be washed 1 to 2 times per week	Entrances to all buildings would have mats, the scope therefore covers any entrance mat within the site.  There are currently 13 sets of entrance mats which are fitted to recessed floor wells. The scope is not limited to the 13 sets and maybe changed at the discretion of the client during the course of the contract.
27	Are the mats required to be removed from the site for washing and replaced with equal mats	No. Entrance mats will be cleaned on site and in place by the carpet cleaning team using carpet cleaning machinery and consumables provided for in the contract.
28	Please confirm if the curtain washing will be done on-site and provide the following information: <ul style="list-style-type: none"> <li>Total number of curtains to be washed</li> <li>Drop sizes of the curtains requiring washing</li> </ul>	This is a provision for work that may arise on an as needed basis.  Currently there are no curtains, this may however change during the course of the contract.
29	Is there a laundry on site with the washing machine, iron, and ironing boards for washing of linen. Or must we provide such equipment?	Provision of a washing machine is included in the contract. The contractor will have the washing machine in place in their allocated operational area.

30	The company should be only registered with NNCA only or with any other cleaning board?	NCCA is provided as an example, other boards/associations will be acceptable provided its purpose is for the betterment and improvement of the contract cleaning industry similar to the NCCA
31	Our company is bidding for the airport cleaning tender and are looking at subcontracting the windows portion, our lady is keen on coming to just have a view of the high rise windows and cladding just to have an idea. We don't anticipate any interaction with you but we felt is proper for you to know. Her name is Mischelle Roux. Will this be in order sir?	Bidders may visit land side areas that are open and accessible to the public.
32	I would like to ask, you only allow companies that registered with NCCA cleaning board only to bid or any companies that registered with any other cleaning board for example BEECA?	<p>Please refer to the response for question 30.</p> <p>The bidders attention is drawn to part C3 of the NEC contract document which states:</p> <p><i>"The appointed contractor must within three (3) to six (6) months of being appointed become a member of a contract cleaning industry body that is established for the contract cleaning industry that amongst others promotes professionalism and ensures compliance to industry standards and legislative requirements. An example of such an industry body would be the National Contract Cleaners Association (NCCA)."</i></p> <p>Therefore if the appointed contractor is not already a member of a suitable body, they will have 3 to 6 months to become a member of a suitable body.</p>